



## **INTEGRAL SECURITY SYSTEMS**

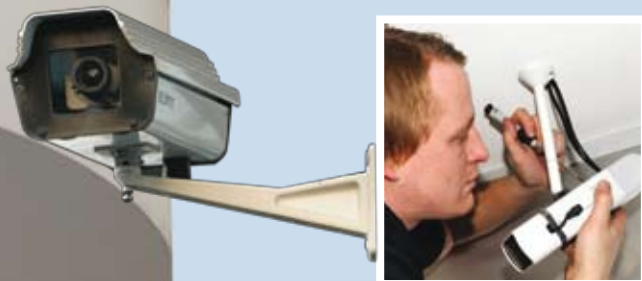
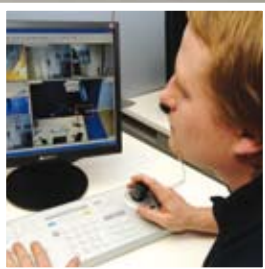
### **A key component of Integral's one-stop-shop for all building and property needs**

Integral Security Systems is the nationwide solution for every aspect of security to protect your organisation, staff and customers.

We provide everything you need including detailed advice about the latest cutting-edge security technology, tailored to suit you and your business. The advanced skills and experience of our team enable us to provide innovative systems and designs and deliver service and technical support 24 hours a day, 365 days a year.

Integral Security & Access Control Systems can be delivered in tandem with other Integral building maintenance services, including:

- Maintenance of Resident Sites
- Mechanical, Electrical & Fabric Mobile Maintenance
- Mechanical & Electrical Installation Projects
- PFI/PPP Partnerships
- Housing Services- Gas Installation & Maintenance Building Fabric
- Fire Prevention & Maintenance
- Shopping Centre Maintenance
- Energy Management & Controls
- Data Cabling/Fixed Wire & PAT Testing
- Security and Access Control Systems
- Interior Fit-Out & Refurbishment
- Cleaning Services
- Document Storage & Management
- Environmental Services



Integral Security Systems forms part of the Technical Services Division which provides a Design & Installation Package, together with continuing maintenance services; a cost-effective *Complete Building Maintenance Solution*.



# INTEGRAL SECURITY SYSTEM

An integral part of Integral's one-building and property needs



## The Integral Promise

Integral's clients include some of the biggest names in financial, retail, office and industrial occupancy;

property management; national and local government; public services and social housing providers. More than 87% of those clients re-appoint Integral on re-tendering.

### Why?

"For our clients, planned maintenance and repair response is a nuisance – a necessary diversion from their core-business. For Integral, it is our strength and expertise!

We have no illusion: our business success is solely founded on our determination to be the best – all the time!

That means recruiting, training, managing and developing skilled craftsmen, living close to our clients' properties, and providing them with all the resources to deliver rapid response and first-fix capability – including one of the UK's biggest and most eco-friendly vehicle fleets, an industry-leading call-centre, and client focussed contract management systems.

We are equally committed to partnership relationships with our clients, aimed at containing costs, avoiding duplication, providing full information, and offering solutions and recommendations to improve the efficiency of their buildings."

**Bryan Glastonbury**  
Managing Director  
Integral UK Ltd



# MS

## stop-shop for all



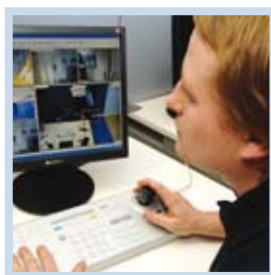
### Integral Security Services

Few industries are as fast-moving as the security sector, and with so much at stake you need to be sure that your security systems are properly installed and maintained by dedicated and experienced professionals.

As business crime and violence against staff, customers and property continues to rise we can provide unrivalled skill, coverage and experience for "peace of mind" packages to suit organisations of all sizes.

After consultation with you to understand the issues you face (or potentially face) we shape your security package to suit your requirements and ensure the safe and smooth-running of your operation.

Our security experts will provide you with detailed advice, evaluating your current situation and making recommendations for the future so you can plan ahead with confidence and security.



Our capabilities are broad, provided on a 24/7 basis and encompass the latest cutting-edge security technology. The advanced skills and experience of our team enables us to provide innovative system designs and install up to the minute technology plus deliver the all-important service and technical support such projects demand.

Integral has experienced phenomenal growth in the last few years and the Security Division is the latest in a complete building maintenance solution which has seen client retention levels remain consistently at about 87%.

### The range of services we offer include:

**Closed Circuit Television:** IP based systems, network video monitoring, analogue systems, digital & network recording systems, single or multi site systems, central station remote monitoring.

**Access control:** installation of stand-alone single door to multi door integrated and networked systems. Card technologies include smart chip cards, biometric, magnetic stripe, vehicle tags.

**ID systems:** Stand alone or integrated with access control providing a visual indication that the cardholder is authorised.

**Audio-visual door entry:** Single or multiple entrance systems. Audio can be hard wired or provided via telephone network to save costs. Video in either colour or mono.

**Asset tracking:** Keep a check on the movements of laptops and other high-value items plus automatic logging of items as they leave or return to the building.

**Communication and public address system:** Site-wide systems to either stand alone or link with pre-recorded messages to assist with directions or evacuation procedures.

**Intruder alarms:** Can either be local or monitored by a Central Monitoring Station. Linked with an access control system, the alarms can be displayed graphically or on a PC screen.

**Barrier gate and turnstile:** Vehicle barriers and road blockers; new or motorising of existing gates; full height or low level turnstiles for full security or the control of pedestrian movements.

**Covert security solutions:** Standard or bespoke covert solutions handled with sensitivity to suit the client's needs.



#### Darren Bullock

National Operations Manager  
Integral UK  
Optimum House  
Winnall Valley Road  
Winchester, Hampshire  
SO23 0LD

T: (0196) 281 0850  
F: (0196) 287 7625  
E: darren.bullock@integral.co.uk



**Integral handles more than 630,000 individual responsive repairs a year  
achieving 90%+ for KPIs on all contracts**

#### **Maintenance of Resident Sites**

- Tailored mechanical and electrical maintenance
- Reactive building fabric maintenance
- Life cycle asset management
- Additional support from Mobile teams
- Installation projects, refurbishment and redecoration

#### **Mechanical & Electrical Installation Projects**

- Refurbishments, modifications and extensions to systems in all types of buildings with minimal disruption
- Plumbing and water hygiene works
- Air conditioning and air handling replacement and installation
- Boiler and chiller design and replacement
- Generator and UPS works

#### **Interior Fit-Out & Refurbishment**

- Project management
- Interior fit-out & refurbishment
- Bespoke joinery manufacture and installation
- Design and build
- Design and space analysis planning
- Cost consultancy
- Furniture supply and installation

#### **Fire Prevention & Maintenance**

- Maintenance and installation of Fire Prevention and response systems
- Providing full compliance to meet all fire regulations

#### **Security & Access Control Systems**

- Installation and maintenance of security systems
- Innovation system design using the latest technology

#### **Energy Management and Controls**

- Full BMS supply, engineering and project Management
- On site and remote BMS/Control System troubleshooting and commissioning
- Planned and preventative BMS/Control Maintenance
- Power and control panel design and construction
- 24/7 alarm monitoring and interrogation facilities
- Remote energy management metering and cost analysis
- Process control applications and engineering

#### **Data Cabling/Fixed Wire & PAT Testing**

- Expert delivery for commercial, financial and industrial installations
- New build or retro-fit 'live' office environments
- Total building Integrated cabling
- Installing CAT5/6 data cabling voice systems
- Fibre optic and electrical installations
- Specialist fixed and portable appliance testing

#### **Mechanical, Electrical & Fabric Mobile Maintenance**

- Nationwide coverage, 24/7 365 days per year
- More than 1,280 directly employed skilled mobile technicians
- Skilled planned and reactive maintenance services
- Scheduled procedures for preventative maintenance
- Monitoring of trends to produce cost efficiencies
- Reliable maintenance programmes
- Building refresher programmes
- Brickwork, glazing, painting and decorating
- Roofing, plumbing and joinery services
- False ceilings, computer and altro flooring, carpeting and partitioning

#### **Housing Services - Gas Installation & Maintenance, Building Fabric**

- Specialists in planned and responsive maintenance for social housing
- Installation, servicing and maintenance of gas appliances and central heating systems
- Void inspections and remedial works programming
- Installation, exchange and reading of gas meters for domestic and non-domestic properties

#### **Shopping Centre Maintenance**

- Statutory maintenance of landlords services
- Retail fit-outs
- Life cycle project works
- Hoarding for voids

#### **PFI/PPP Partnerships**

- Long term fabric maintenance and specialist mechanical and electrical services

#### **Environmental Services**

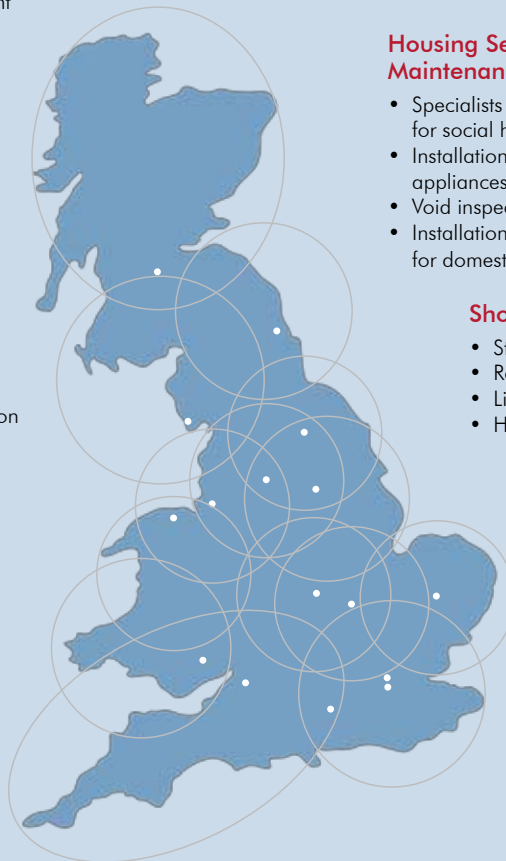
- Complete water hygiene & water treatment services
- Legionella Risk Assessments & ACOP L8 compliance
- Water sampling by UKAS laboratory, chemicals, plant & equipment
- Cooling tower & water tank cleaning, chlorination & maintenance
- Air quality testing and ductwork system condition surveys & cleaning
- Fully integrated site specific packages for all air & water systems

#### **Cleaning Services**

- Directly employed staff and cost effective supply chain management
- Comprehensive cleaning services - regular to deep cleaning and windows
- Dust control and matting
- Laundry, washroom services and janitorial supplies
- Pest control and waste management

#### **Document Storage & Management**

- Comprehensive service for collecting, storing, accessing, and (when appropriate) destroying documents



**For further information, please contact our sales office on 01454 278 900**

**Integral UK Holdings Ltd**

1290 Aztec West Almondsbury Bristol BS32 4SG enquiries@integral.co.uk www.integral.co.uk