



INTEGRAL

INTEGRAL INTERIORS

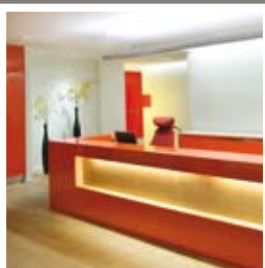
**An integral part of Integral's
one-stop-shop for all
building and property needs**

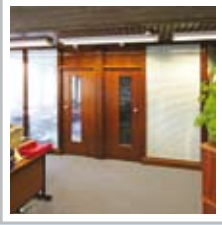
Integral Interiors is the nationwide solution for every aspect of interior fit-out and refurbishment. We provide everything, from office and reception redesign to country-wide remodelling programmes for multiple retail, financial services, public sector, leisure and commercial clients.

Integral UK Ltd is the country's leading independent specialist in delivering property solutions.

We are not a Facilities Management (FM) company: we are the company that provides all the services and all the skilled people needed by FM companies and in-house FM departments:

- Manned sites
- Mechanical & Electrical mobile maintenance
- Building Fabric installation and maintenance
- Communications installation and maintenance
- Energy Management controls installation & maintenance
- Fire Systems
- Interiors
- Refurbishment
- Cleaning Services
- Social Housing gas-installation and maintenance
- Projects





The Integral Promise

Integral's clients include some of the biggest names in financial, retail, office, and industrial occupancy; property management; national and local government; public services; and social housing providers. More than 85% of those clients re-appoint Integral on re-tendering.

Why?

"For our clients, planned maintenance and repair-response is a nuisance – a necessary diversion from their core business. For Integral, it is our passion! We have no illusion: our business success is solely founded on our determination to be the best – all the time!

That means recruiting, training, managing, and developing skilled craftsmen, living close to our clients' properties, and providing them with all the resources to deliver rapid response and first-fix capability – including one of the UK's biggest and most eco-friendly vehicle fleets, an industry leading call-centre and contract management systems.

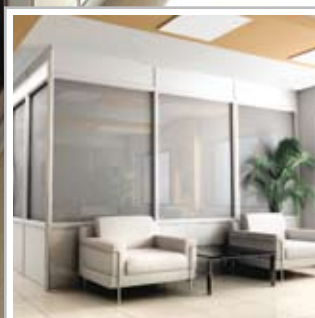
We are equally committed to partnership relationships with our clients, aimed at containing costs, avoiding duplication, providing full information, and spotting opportunities and ideas to improve the efficiency of their buildings."

Bryan Glastonbury
Managing Director
Integral UK Ltd



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A dedicated solution for one-off and multiple projects



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Integral Interiors is the group's specialist division, providing a full range of refurbishment and interior fit-out services across all sectors:

- Project Management
- Interior Fitting Out / Refurbishment
- Space Analysis and Planning
- Occupational / Work place Appraisal
- Building Appraisal - Selection Advice
- Interior Design - Specification & Procurement
- Cost Consultancy - Estimating & Quantity Surveying
- Mechanical & Electrical Design / Installation
- Retail specialist refurbishment and fitting out
- Design & Build
- Furniture Supply & Installation

Integral Interiors is structured and resourced to undertake rapid one-off projects or provide ongoing support services for roll-out programmes, including cost and design planning, contract management and administration, and full CDM responsibility.

Like every other Integral service, Integral Interiors implements industry leading standards of quality control, budget & deadline management, and client information systems.

Integral Interiors is focused on providing rapid response and first-fix delivery, using experienced & proven craftsmen dedicated to meeting strict deadlines without "snagging" or defects.

To reinforce this service commitment, Integral Interiors has entered into partnership with a renowned joinery manufacturing company, with workshops now adjacent to Integral Interiors' Bristol base, providing an in-house design and production capability for bespoke joinery nationwide.

We have all the skills and resources to meet the interiors and refurbishment needs (one-off projects, and planned programmes – including nationwide re-fitting, refurbishment, or re-design) of:

- FM companies and building management agents
- Office occupiers and Retailers
- Shopping centre owners and managers
- Public service and Healthcare Providers
- Financial services providers and Professional Practices
- Developers, owners, and managers of commercial schemes

Integral Interiors Case Study: Ministry of Defence

As part of a national upgrade programme for all Ministry of Defence properties, Integral was asked to refurbish, at very short notice, a key building on a "live" military base.

All works had to be completed within three months, with no allowance for "lead-in" time, due to the fast-track nature of the programme.

To provide the solution, Integral integrated the specialist skills of various divisions – led by Integral Interiors, whose experience of short-timescale projects and in-house manufacturing facilities enabled work to commence within a fortnight and be completed inside the 12 week deadline.



Integral Interiors' Promise

"We exist to provide interior fit-out and refurbishment services matched to the needs of our clients, and to manage those services seamlessly within our clients' organisations. That means delivering a full range of crafts & skills, removing our clients' need to chase suppliers, and providing professional management reporting for early identification of potential problems or opportunities – and pro-active solutions"



Tim Stringer

Divisional Director
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Integral provides planned and reactive maintenance services, nationwide

Manned sites

- Tailored mechanical and electrical maintenance
- Reactive and fabric (building) maintenance
- Life cycle asset management
- Providing additional support from mobile teams
- Installation projects, refurbishment and redecoration

Mobile maintenance

- Nationwide coverage, 24/7 365 days per year
- Highly experienced team of over 1,000 directly employed technicians
- Providing mechanical and electrical planned and reactive maintenance
- Portable and fixed appliance testing
- Scheduled procedures providing preventative maintenance
- Monitoring developments and trends to produce cost efficiencies
- Reliability centred maintenance programmes

Projects

- Refurbishments, modifications and extensions to systems in all types of buildings – with speed and flexibility and minimal disruption
- All plumbing and hygiene works
- Air conditioning and air handling replacement and installation
- Boiler and chiller design and replacement
- Generator and UPS works
- CCTV and access control systems

Communications

- Expert delivery for commercial, financial and industrial installations
- New-build or retro-fit in “live” office environments
- Total building integrated cabling (TBIC)
- Thermal imaging
- Installing CAT5/6 data cabling voice systems
- Fibre optic and electrical installations
- Specialist fixed and portable appliance testing

Interiors

- Project management, interior fit-out, refurbishment, bespoke joinery manufacture & install, design and build
- Design and space analysis planning including mechanical and electrical design, retail specialist refurbishment, cost consultancy and furniture supply & installation

Energy Management and Controls

- Full BMS supply, engineering and project management
- On-site and remote BMS/Control system troubleshooting and commissioning
- Planned and preventative BMS/Control maintenance – nationwide
- Power and control panel design and construction
- 24/7 alarm monitoring and interrogation facilities
- Remote energy management metering and cost analysis – with detailed reports
- Process control applications and engineering

Housing services

- Installation, servicing and maintenance of gas appliances – plus installation of central heating systems
- Rapid-response to all building repairs – internal and external
- Building adaptations
- Installation, exchange and reading of gas meters for both domestic and non-domestic properties
- Valid with all regulatory bodies, including CORGI
- Void inspections and remedial works programming
- Electronic capture of Landlord Safety Certificates and maintenance worksheets to illustrate a complete audit trail
- Responsive repair service available 24/7 365 days per year – nationwide

Fabric

- Building refresher programmes
- Tarmac-laying, car parking installation and repair
- General building maintenance, brickwork and glazing
- Drainage services
- Painting and decorating
- Roofing, plumbing and joinery services, false ceilings, computer and Altro-Flooring, carpeting and partitioning

Fire systems

- Maintenance and installation of fire-prevention and response systems
- Providing full compliance to meet all fire regulations



Cleaning

- Directly employed staff and cost-effective supply-chain management
- Comprehensive cleaning services for both private and public sectors
- Services from regular cleaning to deep-cleaning and window-cleaning
- Provision of dust control and matting
- Laundry, washroom services and janitorial supplies
- Pest control and waste management

For further information, please contact our sales office on 01454 278 900

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