



**INTEGRAL
FIRE DIVISION**

A key part of Integral's one-stop-shop for all building and property needs

Integral Fire Division is the nationwide solution for every aspect of fire prevention and protection.

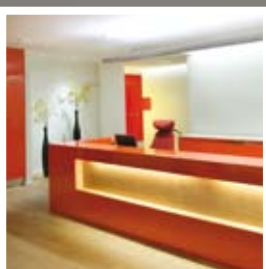
We deliver 24 hour, 365 days a year fire protection, from maintenance and reactive repairs to design and installation of all types of fire detection and alarm systems.

With a genuine national coverage, we can offer additional specialist fire suppression and passive fire protection services and highest quality Integral branded fire equipment.

Our fully trained staff are experienced in regulatory reform and provide a client focussed, highly skilled and reliable service.

Integral fire services can be delivered in tandem with other Integral building maintenance services, including:

- Manned sites
- Mechanical & Electrical mobile maintenance
- Building Fabric installation and maintenance
- Communications services
- Energy Management and Controls installation and maintenance
- Shop-fitting and Interiors installation and maintenance
- Cleaning services
- Fire Systems
- Social housing gas installation and maintenance
- PFI/PPP maintenance partnerships
- Projects





The Integral Promise

Integral's clients include some of the biggest names in financial, retail, office and industrial occupancy;

property management; national and local government; public services and social housing providers. More than 85% of those clients reappoint Integral on re-tendering.

Why?

"For our clients, planned maintenance and repair response is a nuisance – a necessary diversion from their core-business. For Integral, it is our strength and expertise!

We have no illusion: our business success is solely founded on our determination to be the best – all the time!

That means recruiting, training, managing and developing skilled craftsmen, living close to our clients' properties, and providing them with all the resources to deliver rapid response and first-fix capability – including one of the UK's biggest and most eco-friendly vehicle fleets, an industry-leading call-centre, and client focussed contract management systems.

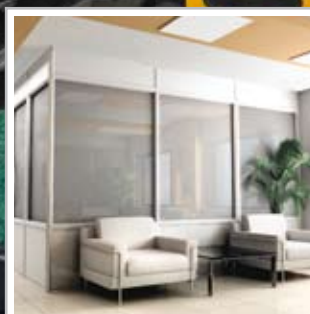
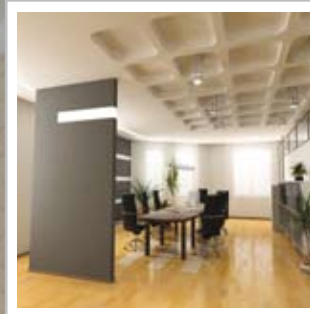
We are equally committed to partnership relationships with our clients, aimed at containing costs, avoiding duplication, providing full information, and offering solutions and ideas to improve the efficiency of their buildings."

Bryan Glastonbury
Managing Director
Integral UK Ltd



INTEGRAL FIRE

An integral part of Integral's one-building and property needs



DIVISION

stop-shop for all



A dedicated solution for protecting people and properties from fire.

Integral Fire Division is the group's specialist in fire protection, providing a full range of services in accordance with British and European Standards, including:

- Planned maintenance of detection, alarm and extinguisher systems
- Design, commissioning, specification and management of systems installation
- Modifications and system upgrades using conventional and open protocol technology
- Maintenance, service and sales of fire equipment, signage and ancillaries
- Fire training, fire warden and use of equipment courses
- One-off maintenance and repair, fire risk assessment and guidance
- 24/7 365 days a year maintenance and call-out including connection of RedCare and Digital Dialler Systems to a dedicated, UK operated ARC (Alarm Receiving Centre)
- Site surveys for regulatory compliance (single site or national chains)

Integral Fire Division is structured and resourced nationwide, to undertake rapid one-off projects or provide ongoing support services, including expert inspection and maintenance to meet all current regulatory requirements.

Focussed on providing rapid response and first-fix delivery, Integral Fire Division technicians are highly skilled, qualified, experienced and dedicated to meeting strict deadlines and client requirements in all aspects of our operations.

Like all other Integral services, Integral Fire Division implements industry-leading standards of quality control, budget and deadline management and client information systems. Our client portfolio is unlimited and includes:

- FM companies and building management agents
- Office occupiers and professional practices
- Retailers, shopping centre owners and managers
- Public service agencies
- Financial service providers (banks, building societies, etc.)
- Developers, owners and managers of commercial schemes
- Healthcare and residential providers
- MOD and Prime Contractors Services

Integral Fire Division Case Study: Ministry of Defence

Integral Fire Division is leading an ongoing programme of works to upgrade fire protection on many UK live military bases.

Working alongside other Integral divisions, the Fire Division recently installed a state of the art Addressable Fire Detection and Alarm Network to a key operational station.

The team maintained the functions of the existing system until handover and completed the project on time without any lead in, meeting the client's tight requirements.

As a result, the Fire Division has won further, similar contracts as part of a framework agreement, providing fire system solutions using the latest technology to strict deadlines and tight security requirements.

Integral Fire Division Commitment:

"We are focussed on providing rapid response and first-fix delivery, using qualified and experienced technicians, dedicated to meeting strict deadlines."

We exist to provide our clients with everything they need to ensure compliant, cost-effective fire protection for properties and occupants and to manage those services seamlessly within our clients' organisations.

That means delivering a full range of services, removing our clients' need to chase suppliers, providing professional management reporting for early identification of potential problems or opportunities and pro-active solutions."



Carl Redfern

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Integral provides planned and reactive maintenance services, nationwide

Manned sites

- Tailored mechanical and electrical maintenance
- Reactive and fabric (building) maintenance
- Life cycle asset management
- Providing additional support from mobile teams
- Installation projects, refurbishment and redecoration

Mobile maintenance

- Nationwide coverage, 24/7 365 days per year
- Highly experienced team of over 1,000 directly employed technicians
- Providing mechanical and electrical planned and reactive maintenance
- Portable and fixed appliance testing
- Scheduled procedures providing preventative maintenance
- Monitoring developments and trends to produce cost efficiencies
- Reliability centred maintenance programmes

Projects

- Refurbishments, modifications and extensions to systems in all types of buildings – with speed and flexibility and minimal disruption
- All plumbing and hygiene works
- Air conditioning and air handling replacement and installation
- Boiler and chiller design and replacement
- Generator and UPS works
- CCTV and access control systems

Communications

- Expert delivery for commercial, financial and industrial installations
- New-build or retro-fit in “live” office environments
- Total building integrated cabling (TBIC)
- Thermal imaging
- Installing CAT5/6 data cabling voice systems
- Fibre optic and electrical installations
- Specialist fixed and portable appliance testing

Interiors

- Integral Interiors provides a full shop-fitting, interior fit-out and refurbishment service
- In-house design and manufacturing services, including suspended ceilings, purpose made joinery, temporary fire hoarding, painting and decorating and 24/7 retail maintenance, 365 days of the year

Energy Management and Controls

- Full BMS supply, engineering and project management
- On-site and remote BMS/Control system troubleshooting and commissioning
- Planned and preventative BMS/Control maintenance – nationwide
- Power and control panel design and construction
- 24/7 alarm monitoring and interrogation facilities
- Remote energy management metering and cost analysis – with detailed reports
- Process control applications and engineering

Housing services

- Installation, servicing and maintenance of gas appliances – plus installation of central heating systems
- Rapid-response to all building repairs – internal and external
- Building adaptations
- Installation, exchange and reading of gas meters for both domestic and non-domestic properties
- Valid with all regulatory bodies, including CORGI
- Void inspections and remedial works programming
- Electronic capture of Landlord Safety Certificates and maintenance worksheets to illustrate a complete audit trail
- Responsive repair service available 24/7 365 days per year – nationwide

Fabric

- Building refresher programmes
- Tarmac-laying, car parking installation and repair
- General building maintenance, brickwork and glazing
- Drainage services
- Painting and decorating
- Roofing, plumbing and joinery services, false ceilings, computer and Altro-Flooring, carpeting and partitioning

Fire systems

- Maintenance and installation of fire-prevention and response systems
- Providing full compliance to meet all fire regulations



Cleaning

- Directly employed staff and cost-effective supply-chain management
- Comprehensive cleaning services for both private and public sectors
- Services from regular cleaning to deep-cleaning and window-cleaning
- Provision of dust control and matting
- Laundry, washroom services and janitorial supplies
- Pest control and waste management

For further information, please contact our sales office on 01454 278 900

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