

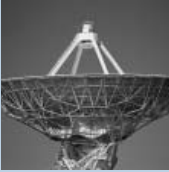
- Air & water risk assessments
- Air conditioning
- Building Management Systems
- Boiler systems
- Carpentry
- Catering equipment maintenance
- Cleaning services
- Communications
- Data cabling
- Decoration
- Defined LV electrical maintenance



INTEGRAL



- Drainage
- Electrical testing
- Emergency power
- Energy management
- Fabric alterations
- Fire alarm systems
- Floor coverings
- Glazing
- HV electrical maintenance
- Heating
- Installations
- Lighting systems
- Mechanical services operation
- Mechanical services maintenance
- Office moves
- Partitioning
- Plastering, dry lining & studwork
- Plumbing services
- Public health services maintenance
- Refrigeration
- Refurbishment
- Security
- Security systems maintenance
- Shop/unit fit out
- Specialist electrical testing
- Statutory inspections
- Thermal imaging
- Ventilation
- Voice systems
- Waste management
- Water hygiene/treatment



*Essential to the
workplace environment*

"...a Company with many years of experience in accommodating the changing needs of our Clients and their workplace environments"

"...the ability to create a package of support that is tailored to your specific needs"

"...a national Company with an excellent track record within the facilities maintenance industry"



INTEGRAL

BUILDING MAINTENANCE SOLUTIONS

Integral is one of the country's leading providers of building and facilities maintenance services.

Our services are provided via a network of 14 branches throughout the UK, all of our offices are accredited to BS: EN ISO 9001: 2000 Quality Assurance Registration.

We operate the largest mobile fleet of technicians in the industry, which gives us the capability to meet your most stringent of response requirements, 24 hours per day, 365 days per year.

We achieve this level of service through the employment of local labour, strategically placed, to ensure a blend of response time and necessary expertise to achieve our aim to you of a 'first time fix'.

We operate a large number of static locations with resident engineering and management resource to fulfil client requirements, including 24 hour cover where necessary.

Engineering staff are comprised of multi-disciplined technicians (electrical and mechanical) who are experienced in the core disciplines required to meet your buildings needs.

We provide our clients with cost effective facilities and building maintenance services nationwide.

Management Philosophy

- Innovation** Continually improving management systems
- Partnering** Proven experience producing mutual benefit
- Focus** Enabling you to concentrate upon core business activities
- Finance** Agreeing, meeting and maximising budgets
- Planning** Reducing downtime and lowering operational costs
- Flexible** Improving your competitiveness and effectiveness
- Secure** Managing all contracted staff issues





“A business renewal ratio in excess of 78% is the most effective statistic we can leave you with...”



INTEGRAL

Integral provide an extensive range of services:

Mobile Maintenance: Mechanical & Electrical

- Nationwide coverage, 24/7 365 days a year
- Highly experienced fleet of over 1000 employed technicians
- Providing mechanical and electrical planned and reactive maintenance
- Portable and fixed appliance testing
- Scheduled procedures providing preventative maintenance
- Monitoring of developments and trends to produce cost efficiencies
- Reliability centred maintenance programmes

Resident Sites: Operation & Maintenance

- Managing utility usage to landscaping
- Prescriptive condition based mechanical and electrical maintenance services
- Reactive and fabric maintenance
- Life cycle asset management
- Providing internal support staff
- Installation projects, refurbishment and redecoration
- Measured term contracts and full FM soft services

Building Fabric: Installation & Maintenance

- Refresher programmes
- Tarmac laying, car parking installation and repair
- Genral building maintenance, brickwork and glazing
- Drainage services
- Painting and decoration
- Roofing, plumbing and joinery services, false ceilings; computer and altro flooring, carpeting and partitioning

Special Projects Teams

- Refurbishments, modifications and extensions to systems in all types of buildings. From individual plant to full turnkey projects
- Speed and flexibility of installation
- Minimal disruption in occupied buildings
- Services include total building refurbishment including ceilings, floors and partitioning.
- Water hygiene procedures & general plumbing works
- Air conditioning and air handling unit replacement and installation
- Boiler and chiller design and replacement
- Specialist electrical testing and installations
- Generator and UPS works
- CCTV and access control
- Public health works

Communications

- Highly experienced in-house team
- Commercial, financial and industrial installations
- Expertise in new build projects and retrofit/live office environments
- Total Building Integrated Cabling (TBIC)
- Fully conversant with all relevant Health and Safety legislation
- Installing CAT5/6 data cabling & voice systems
- Fibre optic and electrical installations
- LAN's / WAN's





"...a progressive Company fully involved through its representatives on various legislating bodies with the development of improved industry standards"

Housing Services

- Installation, servicing and maintenance of gas appliances plus installation of central heating systems
- Installation, exchange and reading of gas meters for both domestic and non-domestic operations
- Valid with all regulatory bodies, including CORGI
- Void inspection and remedial works programming
- Electronic capture of Landlord Safety Certificates and maintenance worksheets to illustrate a complete audit trail
- Responsive repair service available 365 days a year, nationwide

Cleaning

- Providing cleaning services to both private & public sector
- General cleaning to specialist deep and periodic cleansing and window cleaning
- Provision of dust control matting
- Laundry, washroom services and janitorial supplies
- Pest control and waste management
- Directly employed staff
- Cost effective supply chain management

PFI/PPP

- Working in long term partnership to provide vital services to the public sector
- Specialist consultants work in an integrated team to partner with the public sector, delivering services to health, education and other sectors
- The private sector team delivers value for money to the public by taking on and managing significant risks over a long period – 25 years or more
- The principle of 'no service, no fee' is embedded, providing a clear focus and incentive
- Responsibility for the maintenance, repair and replacement of assets is placed with the private sector, thereby ensuring the continuity of vital public services

Controls

- Engineering expertise to in-house organisations, contracting companies and end users.
- Specialists in Trend, Satchwell, Siemens and the TAC range of BMS technology
- Full BMS supply, engineering and project management
- On-site and remote BMS/Control system trouble shooting and commissioning
- Planned and preventative BMS/Controls maintenance nationwide
- Power and control panel design and construction capabilities
- 24/7 alarm monitoring and interrogation facilities designed to meet both your service requirements and budget
- Remote energy metering and cost analysis facilities, with detailed reports/costings
- Pre and post hand over dilapidation reports.
- Bespoke graphic generation facilities
- Process control applications and engineering (PLC and SCADA-Rockwell)

Bundled Services

When applicable, we work with you to create a unique package of innovative services for your organisation. This tailoring ensures that the package delivers effective value today and over the long term.

By going beyond the scope of a traditional maintenance contract this service ensures co-ordination of all your facilities requirements, ranging from air conditioning to window cleaning; from plant displays to decorating; from drainage to water hygiene.



Management Procedures

National Coverage

We have a national management structure in place with resources to handle large, multi-site contracts for single clients. This structure achieves efficient management of services and subcontractors on behalf of our clients. By operating a nationwide fleet of mobile technicians we have the expert resource to ensure consistency and accountability.

Each branch office is equipped with trained staff and qualified technicians to ensure that working practices are managed and maintained as an essential part of the service we provide. It is this mindset that allows us to maintain our competitiveness.

Quality Control

Our management systems are designed to exceed BS EN ISO 9001:2000 accreditation with each task rated and each branch audited regularly.



Health and Safety

We regard the occupational health, safety and welfare of our clients, employees and any contracted or temporarily engaged employees as being of paramount importance. It is the Company's policy to provide a safe and healthy working environment and to enlist the active support of all employees in achieving this objective.

Environmental Policy

We acknowledge our responsibility to provide a high quality environment for all stakeholders, including employees, customers, suppliers and those who live in the communities in which our businesses operate. Employees are expected to adhere to this policy by considering, as a matter of course how, the work they undertake, or require others to do, will affect the environment.

Continual Training

It is our policy to ensure that all employees have the competency to carry out their work. Training enables employees to broaden their skills and job knowledge for the benefit of the company and themselves.

An annual appraisal of employee training requirements is conducted regionally. Individual training needs are identified based on the requirements of an individual's job and the contract(s) they are employed on as well as any statutory requirements. Each region establishes a training plan for each of its branches.

The training plan is actioned regionally and the training outputs are recorded on the centrally maintained personnel database.



To fully appreciate how our range of services can add value to your business, please telephone the Sales and Marketing Department on **014 5427 8900**